

home + community care

Program for Younger People

Schedule of client contribution fees

Effective from 1 July 2024



Service	Low Fee	Medium Fee	High Fee
Domestic Assistance (per hour)	\$6.30	\$15.70	\$52.42
Personal Care (per hour)	\$6.30	\$15.70	\$52.42
Respite Care (per hour)	\$6.30	\$15.70	\$52.42
Home Modifications	Quote provided based on Occupational Therapist recommendations		
Home and Property Maintenance (per hour) <i>Materials will be charged at cost as required</i>	\$12.60	\$18.80	\$54.36

Income Range	Low Fee	Medium Fee	High Fee
Individual	< \$39,089	Between \$39,089 and \$86,208	> \$86,208
Couple	< \$59,802	Between \$59,802 and \$115,245	> \$115,245
Family (1 Child)	< \$66,009	Between \$66,009 and \$118,546	> \$118,546

*COGS

NOTE

Fees are applied pro-rata when part hour services are provided.

Income ranges are based on the Centrelink income test for pensioners.

MHA Care aims to be flexible in our service provision, however we also have a responsibility to our staff. Cancellations must be notified by 12.00pm the day prior to avoid a cancellation fee being charged.



MHA CARE

Your home + personal care made easy

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MHA Care provides a range of services to support you or your loved one to live independently at home and in your community.

Contact us on 03 5742 1111 for more information

GOVERNMENT FUNDED SERVICES

MHA Care receives funding from the State and Commonwealth Governments to provide subsidised services to eligible customers under the following programs:

- ▶ Commonwealth Home Support Programme (CHSP)
- ▶ Home and Community Care Program for Younger People (HACC PYP)

You will require a formal assessment in order to determine eligibility and individual service needs to receive subsidised services under these programs. Customers are required to pay a small contribution towards the cost of services.

Waitlists may apply for CHSP and HACC PYP services.

HOME CARE PACKAGES

If you have a Government Funded Home Care Package, MHA Care can provide you with all of the support that you need to manage your Homecare Package. You may choose to purchase your Homecare Package funded services through MHA Care, even if your package is managed by another organisation, or you can request to have your Home Care Package transferred to MHA Care from your current provider.

A flat fee is charged from your package funds to cover the cost of Administration and Care Coordination. By keeping Homecare Package fees

as low as possible, MHA ensures that you are able to maximise the funding available for services. The fee will be governed by your circumstances, please contact us regarding this matter.

To access Home Care Package funding you will be required to undergo a comprehensive assessment to determine the help that you need and the level of services that may be best for you. You may be placed on a waitlist until a Home Care Package becomes available.

PRIVATE CUSTOMERS

MHA Care also provides services to customers who are not eligible to receive government subsidised services, or would rather just purchase services privately.

There is no waiting list for Private Services, and you will not require a formal assessment.

Private Customers may choose to purchase any of the services that MHA Care offer on a one off, short term or regular ongoing basis.

OTHER FUNDING OPTIONS

MHA Care are approved providers for Veterans Home Care, WorkCover and Transport Accident Commission.

Other external organisations may also purchase services from MHA Care on behalf of their clients. These programs include Post-Acute Care, Transitional Care and Carer's Support.



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